

INFORMATION TECHNOLOGY

The Broad Vision for IP Telephony in the Enterprise Fall VoiceCon 2006

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How is the Southern Company using IP-telephony to solve business problems?

- IP phones for storm restoration activities
- IP phones for emergency contingency plans
- Use of Open Source telephony to add functionality to heritage voicemail systems
- Use of Open Source telephony to demonstrate the value of interoperability between SIP phones

How is the Southern Company using IP-telephony to solve business problems?

- Use of Open Source telephony to demonstrate the technology of telecommuting
- Limited number of telecommuters using soft phones (proprietary protocols)
- Use of Open Source telephony to demonstrate the value of SIP trunking for Business Continuity applications

